Ryan Peplinski

Freelance Debugger - Appen
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Entry-level IT with a passion for problem-solving and using data to drive decision-making. Proven ability to learn quickly and apply new skills. Seeking an opportunity to gain hands-on experience in a fast-paced, collaborative environment.

Authorized to work in the US for any employer

Work Experience

Freelance Debugger
Appen
November 2017 to Present

• Computer debugging
• Data aquisition
• Data entry

Clinical Laboratory Assistant
PathGroup - Nashville, TN
January 2022 to March 2023

• Hired as a full-time employee after serving as a temp worker for Insight Global from January 2022 to August 2022
• Handle specialty specimens including assembling specimen folders, printing labels, sorting samples by department, filling out paperwork for add-on testing and sending out samples for reference testing.
• Perform data entry concerning patient demographics information, copying requisitions for case folders, and imaging.

Cafe Manager
Books-A-Million - Cookeville, TN
December 2018 to October 2021

• Maintain inventory and order stock
• Customer satisfaction
• Preparation of Beverages
• Clerical paperwork

Stocker / Cashier / Self-Check Host / Service Desk / Money Center
Walmart - Algood, TN
June 2013 to September 2018

• Maintained Inventory
• Handled monetary transactions
• Customer satisfaction

Cashier

Captain D's - Cookeville, TN

August 2012 to November 2013

• Maintained cleanliness of store
• Handled monetary transactions
• Customer satisfaction

Media Center Assistant

Volpe Library, Tennessee Tech University - Cookeville, TN

August 2010 to June 2013

• Maintained Inventory
• Computer Troubleshooting
• Patron Satisfaction

Education

Current in Mechanical Engineering & Data Analytics

Tennessee Technological University - Cookeville, TN

August 2010 to Present

High school diploma in General Studies

Wilson Central High School - Lebanon, TN

2006 to 2010

Skills

• Debugging
• MATLAB
• C/C++
• Mechanical Engineering
• AutoCAD
• Data collection
• Analysis skills
• Software troubleshooting
• Help desk
• Windows
• Android
• Customer support
• Technical support
• Google Suite
• IT support
• Inventory control
• LAN

- Technology
- Leadership
- Microsoft Excel
- Operating Systems
- Customer Service
- Desktop support
- Operating systems

Languages

- German - Beginner
- English - Fluent

Assessments

Data entry: Attention to detail — Proficient
December 2021

Maintaining data integrity by detecting errors
Full results: [Proficient](#)

Call center customer service — Proficient
January 2022

Demonstrating customer service skills in a call center setting
Full results: [Proficient](#)

Attention to detail — Proficient
December 2021

Identifying differences in materials, following instructions, and detecting details among distracting information
Full results: [Proficient](#)

Filing & organization — Proficient
December 2021

Arranging and managing information or materials using a set of rules
Full results: [Proficient](#)

Technical support — Proficient
December 2021

Performing software, hardware, and network operations
Full results: [Proficient](#)

Retail customer service — Proficient
December 2021

Responding to customer situations in a retail setting
Full results: [Proficient](#)

Technical support: Customer situations — Proficient

July 2023

Responding to technical support situations with sensitivity
Full results: [Proficient](#)

Customer focus & orientation — Proficient

December 2021

Responding to customer situations with sensitivity
Full results: [Proficient](#)

Technical support: Customer situations — Proficient

December 2021

Responding to technical support situations with sensitivity
Full results: [Proficient](#)

Working with MS Word documents — Proficient

December 2021

Knowledge of various Microsoft Word features, functions, and techniques
Full results: [Proficient](#)

Analyzing data — Proficient

January 2022

Interpreting and producing graphs, identifying trends, and drawing justifiable conclusions from data
Full results: [Proficient](#)

Mechanical knowledge — Proficient

December 2021

Understanding and applying mechanical concepts and processes
Full results: [Proficient](#)

Technical support — Proficient

July 2023

Performing software, hardware, and network operations
Full results: [Proficient](#)

Supervisory skills: Motivating & assessing employees — Proficient

December 2021

Motivating others to achieve objectives and identifying improvements or corrective actions
Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Groups

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Present